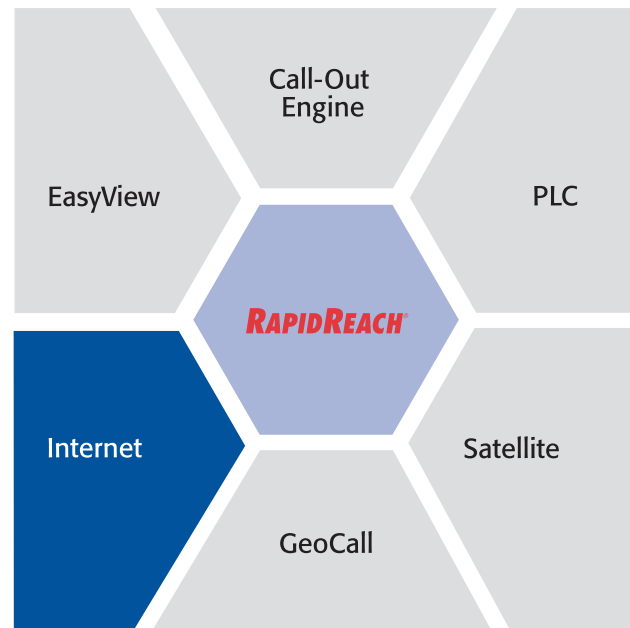


Internet/ Intranet



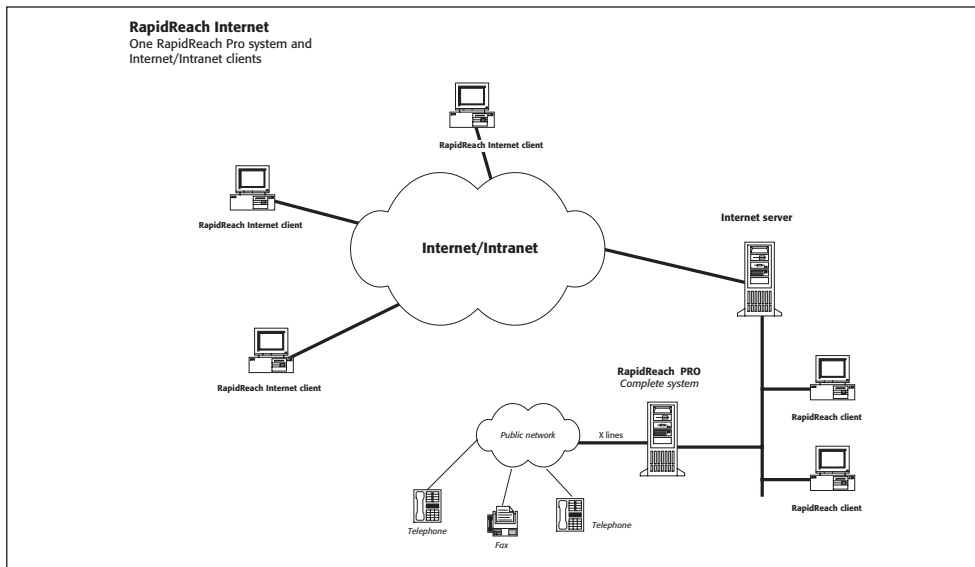
Access RapidReach from a web browser



Keeping a contact database up-to-date can be hard. One solution could be to enable individuals to update, through a Browser, their own contact information. RapidReach Internet is the solution when access is crucial, independent of location.

What is RapidReach Internet?

RapidReach Internet provides web access to vital communication resources. Depending on their level of access, users may access and update personnel information, lists, positions, messages, even scenarios. With RapidReach Internet Basic, through an ordinary browser - individuals can log into the system, check their contact information and edit this if necessary. System operators can start a scenario and then monitor the completion of the call-out. With RapidReach Internet Professional - scenarios, lists, positions, messages and contact information can be updated through a browser. RapidReach Internet frees you from location or time of day. You can access you RapidReach system wherever you are.



How does it work?

The RapidReach system is accessed through an ASP web page residing on a server that runs IIS (Internet Information Services). There are two versions of RapidReach Internet; Basic and Professional. RapidReach Internet Basic includes functionality for each individual in the Personnel database to maintain his or her contact information.

An E-mail to each individual about current contact information and a link to the update page can automatically be sent at regular time intervals. The Basic version also includes functionality to start and monitor call-outs. The Professional version includes access to all information in scenarios to maintain lists, positions, individual information and messages.

The access rights are limited for different type of users. An individual in the personnel database can only access contact information for themselves. Operators starting call-outs can only start and monitor call-outs. Data administrators can access most information available in the RapidReach client. Scenarios can be created or updated, groups can be changed, primary and secondary individuals in a position can be selected.

RapidReach Internet features:

- Distributed maintenance of contact information. Each individual is notified regularly about his or her contact information. To change the information a hyper link leads to a WEB page for updating of individual contact information (Basic).
- Start scenarios and monitoring of results for a scenario. The scenario is presented in a colour table with different colours for running, successfully completed and failed (Basic).
- Data administration of scenarios, groups, positions, individuals, and messages (Professional).
- ASP web page based on Microsoft Internet Server.
- Several different user access levels available. An individual in the personnel database can only access contact information for themselves. Operators starting call-outs can only start and monitor call-outs. Data administrators can access most information available in the RapidReach client.

